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Wednesday 16th May 2018

Dear Parent/Carer

Re: Parent View Questionnaire

Recently we asked you to complete a Parent View Questionnaire in order for us to gather your views and improve our service. May we extend our thanks on behalf of all of the staff at Hemlington Hall Academy to those who responded.

A summary of our findings is detailed below:

- 22% of Parents/Carers across the school completed the questionnaire;
- The vast majority of responses were highly positive;
- 99% of parents said their children are happy, safe and making good progress at school;
- Fully completed questionnaires showed that all parents feel their children are well looked after and that they
 are taught well, and that children at Hemlington Hall Academy are well-behaved;
- 94% of Parents/Carers feel that the school is well led and managed;
- 99% of Parents/Carers say they would recommend Hemlington Hall Academy to another parent.

It was wonderful to read so many additional comments about how much children are enjoying school, and how pleased many parents are with the progress that their children are making.

Actions and Agreed Outcomes

- Although 84% of Parents/Carers agreed that the school dealt well with any incidents of bullying, 12% were
 unsure of school procedures. Our Behaviour, Bullying and Discipline Policy is available for all Parents/Carers
 on the school website.
- Whilst 91% of Parents/Carers were happy with the amount of Homework set, a small minority felt that their child did not receive appropriate levels of homework. Homework is currently set to support children's basic skills: weekly spellings, weekly maths facts recall practice (eg. Nifty Fifity) and regular reading. Children in Years 2 and 6 may also receive additional homework to support them with End of Key Stage Tests, and Year 1 may receive additional tasks to support them with the Phonics Screening. A further Parent survey will be sent in due course so that we can further develop homework provision.
- Although 99% of Parents/Carers felt they received valuable information about their children, several
 comments suggested parents would appreciate increased home-school communication. We are in the
 process of reviewing our use of the school website, text message system, newsletters and other sources of
 communication for future use.

Schools work best when Parents, Children, Staff and Governors work together, and we will always do our very best to resolve any issues – if you feel you have any further feedback, concerns or questions then please do not hesitate to discuss these with your child's teacher or a member of the Leadership Team at a convenient time.

Yours sincerely, Mrs Edmenson, Mr Kirby-Bowstead and Mrs Padgett

(Accessible formats available on request)











